



CUSTOMER SERVICE COMMITMENT

The Town Administrator and Employees share a commitment to Customer Service. This means that day-to-day activities, projects, and long range planning are marked by:

- The ability and willingness to listen for what the community needs
- A commitment to a high standard of ethics
- Cost effective actions
- Courtesy among co-workers and toward the public

Employees of the Town are dedicated to providing accurate information, in a timely manner and with courtesy.

- We work as a team sharing information to operate efficiently and effectively. Our processes are designed to make it easy for our customers to do business with us.
- We use technology when it is the most cost effective way to provide assistance to our customers.
- Employees are encouraged to find the best way to serve our customers while complying with the intent of local, state, and federal laws and regulations.

Remember, we are here to solve problems.

